



Quality Policy Statement

The Directors of NMT Crane Hire Ltd consider the quality aspects of our operations to be of primary importance to the successful management of the company.

NMT Crane Hire Ltd is dedicated to operating a Quality Management System in accordance with the principles of BS EN ISO 9001:2008; in order to demonstrate its commitment to quality, to both customers and employees.

We will constantly aim to:

- Identify objectives across the business, aimed at continuous improvement of the Quality Management system and enhancing customer satisfaction
- Be open to new ideas and adaptive to change
- To be resourceful and innovative in meeting our customers' needs and expectations
- Identify opportunities for preventive action, continuous improvement and to measure the effectiveness of the Quality Policy

This policy will be reviewed annually as part of the Management review process, to ensure its continued relevance and adequacy.

It is part of the Company's training programme; to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

Signed: G-White

Director on behalf of NMT Crane Hire Ltd.

Date Approved: **09.12.2024**

Next Review Date: **09.12.2025**

NMT Plant Hire Telegraph House, Windsor Road, Bedford, Beds, MK42 9TA













